

Terms of Service for B Well Integrated Physical Therapy (BWell IPT)

Effective Date: 3 March 2026

Welcome to BWell IPT (“we,” “us,” or “our”). These Terms of Use (“Terms”) govern your access to and use of our website located at bwellipt.com, as well as any related online services, digital forms, intake questionnaires, consent forms, scheduling tools, or other electronic communications and systems we provide, including those made available through our electronic medical record (“EMR”) platform (collectively, the “Website”). If you do not agree to these Terms, please do not use the Website.

1. Website Content and Ownership:

1.1. All content provided on the Website, including text, graphics, images, videos, logos, and other materials, is the property of BWell IPT or its licensors and is protected by intellectual property laws.

1.2. You may access and view the content on the Website solely for personal, non-commercial use. You may not copy, modify, distribute, display, perform, or create derivative works of any content without our prior written permission.

2. Use of the Website:

2.1. You must be at least 13 years old to access and use the Website.

2.2. You agree not to use the Website for any unlawful or prohibited purposes, including but not limited to transmitting any unauthorized or harmful materials, engaging in fraudulent activities, or interfering with the proper functioning of the Website.

2.3. You are responsible for maintaining the confidentiality of your account credentials, if applicable, and for all activities that occur under your account. You agree to notify us immediately of any unauthorized use of your account or any other breach of security.

3. Medical Disclaimer:

3.1. The content provided on the Website is for informational purposes only and is not intended to be a substitute for professional medical advice, diagnosis, or treatment.

3.2. You should consult a qualified healthcare professional for any specific medical concerns or conditions you may have. Reliance on any information provided on the Website is solely at your own risk.

4. Third-Party Links and Services:

4.1. The Website may contain links to third-party websites or services that are not owned or controlled by BWell IPT. We do not endorse or assume any responsibility for the content, privacy practices, or activities of these third-party websites or services.

4.2. You acknowledge and agree that BWell IPT shall not be liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with the use of any third-party websites or services.

5. SMS Text Messaging:

The BWell IPT patient updates messaging program provides patients with important health updates and recommendations about the services offered BWell IPT. These may include:

- Appointment reminders or changes
- Follow-up or care-related communications
- Billing or administrative notices
- Communicating updates, promotions, or important notices

Messages may be sent at various times on an ongoing basis. Message and data rates may apply.

By providing your mobile phone number and opting in, you consent to receive SMS messages from BWell IPT. Consent is not a condition of receiving care.

You may opt out of text messages at any time by replying **STOP** to any message. You may also contact us directly to update your communication preferences. For help, reply **HELP** to any message or contact us at: 248.297.0991 | info@bwellipt.com

BWell IPT is able to send messages to most mobile carriers in the United States, but not all. Neither BWell IPT or carriers are liable for delayed or undelivered messages.

Our Privacy Policy can be viewed by [clicking this link](#).

6. Limitation of Liability:

6.1. To the maximum extent permitted by applicable law, BWell IPT and its affiliates, officers, directors, employees, agents, and suppliers shall not be liable for any direct, indirect, incidental, consequential, or special damages arising out of or in any way connected with your use of the Website or the content provided therein.

6.2. BWell IPT makes no representations or warranties regarding the accuracy, completeness, or reliability of the content on the Website.

7. Indemnification:

You agree to indemnify, defend, and hold harmless BWell IPT and its affiliates, officers, directors, employees, agents, and suppliers from and against any claims, liabilities, damages, judgments, awards, losses, costs, expenses, or fees (including reasonable attorneys' fees) arising out of or relating to your violation of these Terms or your use of the Website.

8. Modifications to the Terms:

We reserve the right to modify or replace these Terms at any time. The updated Terms will be posted on the Website, and the revised version will be effective immediately upon posting. Your continued use of the Website after the posting of any changes constitutes your acceptance of such changes.